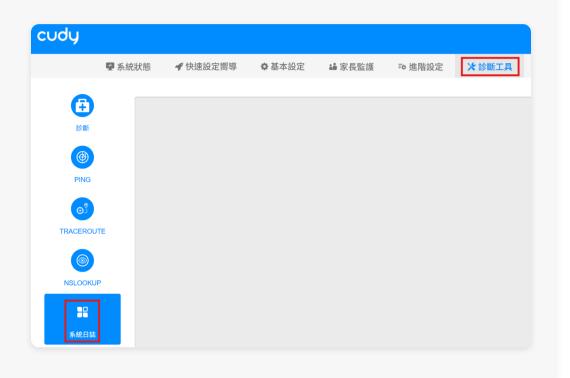
## Cudy 路由器 PPPoE 連線狀態判讀指南

本文適用於 PPPoE 撥號連線的使用者 若您使用 Cable 數據機或非 PPPoE 連線方式,請忽略此文



## 如何查看系統日誌

請登入您的 Cudy 路由器管理頁面,前往 **診 斷工具** → **系統日誌**,即可查看連線狀態和錯誤訊息



## 常見 PPPoE 連線狀態判讀

您可以透過系統日誌中的訊息,判斷連線失敗的原因或確認連線是否成功

### 連線失敗:使用者名稱或密碼錯誤

- **日誌顯示:** 遠端伺服器拒絕連線:使用者 名稱或密碼錯誤,PAP 驗證失敗
- **原因**: 您輸入的 PPPoE 帳號或密碼不正
- 解決方式: 請再次檢查並輸入正確的帳號 密碼

## Thu Apr 17 01:07:01 2025 daemon.notice netifici: interface 'wan' is setting up now Thu Apr 17 01:07:01 2025 daemon.err insmod: module is already loaded - slhc Thu Apr 17 01:07:01 2025 daemon.err insmod: module is already loaded - ppp\_generic Thu Apr 17 01:07:01 2025 daemon.err insmod: module is already loaded - pppox Thu Apr 17 01:07:01 2025 daemon.err insmod: module is already loaded - pppox Thu Apr 17 01:07:01 2025 daemon.err insmod: module is already loaded - pppope Thu Apr 17 01:07:01 2025 daemon.info pppd[29188]: Plugin rp-ppoe.so loaded. Thu Apr 17 01:07:01 2025 daemon.info pppd[29188]: PPPPE plugin version 3.8p compiled against pppd 2.4.8 Thu Apr 17 01:07:01 2025 daemon.info pppd[29188]: Ppp 2.4.8 started by root, uid 0 Thu Apr 17 01:07:01 2025 daemon.info pppd[29188]: Ppp 2.4.8 started by root, uid 0 Thu Apr 17 01:07:01 2025 daemon.man pppd[29188]: Poppe-ssion is 1 Thu Apr 17 01:07:01 2025 daemon.man pppd[29188]: Poppe-wan: renamed from ppp0 Thu Apr 17 01:07:01 2025 daemon.info pppd[29188]: Connected to 9c:e0:41:e0:14:a4 via interface eth1 Thu Apr 17 01:07:01 2025 daemon.info pppd[29188]: Connected pppoe-wan Thu Apr 17 01:07:01 2025 daemon.info pppd[29188]: Connect: pppoe-wan Thu Apr 17 01:07:01 2025 daemon.info pppd[29188]: Connect: pppoe-wan -c.~ eth1 Thu Apr 17 01:07:01 2025 daemon.info pppd[29188]: Pap authentication falled Thu Apr 17 01:07:01 2025 daemon.info pppd[29188]: Pap authentication falled Thu Apr 17 01:07:01 2025 daemon.info pppd[29188]: Pap authentication falled Thu Apr 17 01:07:01 2025 daemon.err insmod: module is already loaded - nf\_nat\_tpp Thu Apr 17 01:07:02 2025 daemon.err insmod: module is already loaded - nf\_nat\_tpp Thu Apr 17 01:07:02 2025 daemon.err insmod: module is already loaded - nf\_nat\_tpp Thu Apr 17 01:07:02 2025 daemon.err insmod: module is already loaded - nf\_nat\_tpp Thu Apr 17 01:07:02 2025 daemon.err insmod: module is already loaded - nf\_nat\_sp

## 連線失敗:網路來源已拔出或未連接

- **日誌顯示**: 偵測到 Port 0 (WAN 口) 已 無連線
- 原因:網路線可能鬆脫、接觸不良,或是數據機電源斷電
- 解決方式: 請檢查並重新插拔網路線,並確認數據機電源是否正常

# Thu Apr 17 01:22:53 2025 kem.info kernel: [ 1229.072304] mi753x gsw@0: Port 0 Link is Down Thu Apr 17 01:22:53 2025 kem.notice kernel: [ 1229.076763] gmac: nort0 linkdown Thu Apr 17 01:22:53 2025 daemon.info pingcheck[5226]: Interface 'wan' event DOWN Thu Apr 17 01:22:53 2025 daemon.notice pingcheck[5226]: Scheduling 'offline' scripts for 'wan' Thu Apr 17 01:22:53 2025 daemon.notice pingcheck[5226]: Scheduling 'offline' scripts for 'wan' Thu Apr 17 01:22:53 2025 daemon.notice pingcheck[5226]: Scheduling 'offline' scripts for 'wan' Thu Apr 17 01:22:53 2025 daemon.notice odhcp6c[12676]: Starting RELEASE transaction (timeout 4294967295s, max rc 5) Thu Apr 17 01:22:53 2025 daemon.notice odhcp6c[12676]: Starting RELEASE message (elapsed 0ms, rc 0) Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface 'wan\_6' is now down Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is now down Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is disabled Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is disabled Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is disabled Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is oliabled Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is oliabled Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is oliabled Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is oliabled Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is oliabled Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is oliabled Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is oliabled Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is now down Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is now down Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is now down Thu Apr 17 01:22:53 2025 daemon.notice netifd: interface wan\_6' is now down Thu Apr 17 01:22:54 2025 daemon.notice netifd: interface wan\_6' is now down

## 連線成功

- **日誌顯示:** ISP 回應帳號密碼驗證成功, PAP (驗證通訊協定) 成功通過
- 原因: 您的 PPPoE 連線已建立成功
- 解決方式: 若連線成功但仍無法上網,可能是其他設定問題,請檢查其他網路設定或聯繫 ISP



<mark>小提示</mark>:透過上述系統日誌,您可以自行判斷路由器無法連線的原因 若問題依然無法解決,您可點擊「下載」按鈕將系統日誌存檔,並提供給相關技術人員,以便他們更快協助您排除障礙